

Privacy Policy

fixmyrig.tech

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1. Information We Collect.

- Customer contact details (name, phone number, email address and location).
- Device information (make, model, serial number).
- Repair and service history.

2. How We Use Your Information.

- To perform diagnostic and repair services.
- To communicate service updates and notifications.
- For internal record-keeping and service improvement.

3. Data Security.

- We implement reasonable security measures to protect customer information.
- Technicians do not access personal data on devices unless necessary for diagnostic purposes or required by law.

4. Data Retention.

- Service records are maintained for a period of 12 months.
- Devices left unrepaired and uncollected for over 30 days may be wiped of all data.

5. Disclosure to Third Parties.

- We do not sell or share personal information with third parties.
- Information may be disclosed to vendors or authorities if legally required.

6. Customer Rights.

- Customers may request access to, correction of, or deletion of their personal information by contacting us at afixmyrig@gmail.com.
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